

Billing Made Simple

We know you work hard for your money. Your monthly bill is designed to make it easier for you to understand where your dollars are going:

1 Contact Information

Here you'll see a list of helpful contact numbers including our 24-hour Help Line. You can also find answers to common questions on our website at cpp.org.

2 Account Details


This is where you can find important information about your account such as the address where service is provided, the date your bill is due, and your account number.

3 Monthly Usage Comparison

See how your current monthly energy usage compares to previous months. Don't want to wait for your bill each month to see this? Sign up for an account at mycpp.com.

4 Current Charge Details

This section details your CPP charges, which consist of a base rate, kilowatt-hour tax, and energy adjustment charge which includes the environmental and ecological adjustment.



Cleveland Public Power
Count on it.

Billing For Residential Electrical Service

JOHN DOE
123 MAIN STREET

Billing Date: Nov 16, 2018

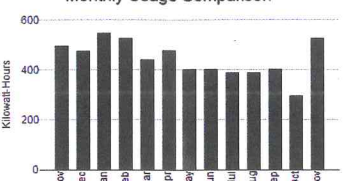
Account Number: 000000000000

Please Pay By: Dec 04, 2018

Questions? Visit us at www.cpp.org
 Customer Service (8:00 a.m. to 7:00 p.m. M-F) 216-664-4600
 Trouble (24 hours a day) 216-664-3156
 Streetlights Out 216-621-5483

Billing Period	Oct 11, 2018 - Nov 13, 2018				
Meter #	Previous Read	Current Read	Usage	Days	Type
200000	13495	14020	525	33	Actual
Current Usage:			525 kilowatt-hours		
Average Monthly Usage:			443 kilowatt-hours		
Total Annual Usage:			5258 kilowatt-hours		

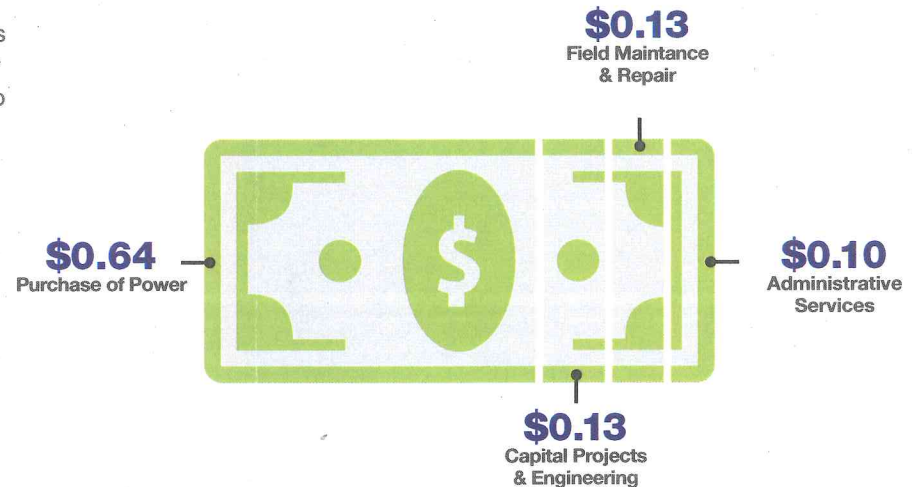
Monthly Usage Comparison



Account Summary as of Nov 16, 2018	
Balance Forward	46.91
Total Payment Received	46.91
Past Due Amount	0.00
Electricity Charge Winter	34.39
KWH Tax	2.44
Energy Adjustment (0.078620/KWH)	40.98
Current Charges	77.81
Adjustments	0.00
Total Account Balance	77.81
Amount Due	77.81

Where Your Dollar Goes

At CPP, we operate entirely on revenue from ratepayers, so we want to be accountable to our customers for every dollar we spend.



Payment Options:



In Person:

Visit our Customer Care Center at the Carl B. Stokes Public Utilities Building
1201 Lakeside Avenue
Cleveland, Ohio 44114



By Phone:

Call our 24-hour Automated Phone Payment System at 216.420.8000



By Mail:

Mail a check or money order to Cleveland Public Power
P.O. Box 94560
Cleveland, Ohio 44101-4560



Online:

Go to cpp.org to access your account or make a one-time secure online payment