

Billing Made Simple

We know you work hard for your money. Your monthly bill is designed to make it easier for you to understand where your dollars are going.

1 Contact Information

List includes helpful contact numbers. Also find answers to common questions on our website at cpp.org.

2 Account Details


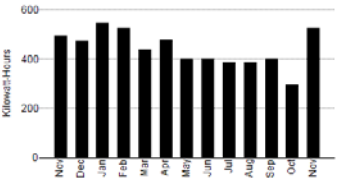
Includes service address, date bill issued, date the bill is due and the account number.

3 Monthly Usage Comparison

Compares current consumption to previous months. Don't want to wait for your bill each month to see this? Sign up for an account at cpp.org.

4 Current Charge Details

Details a base rate that consists of a Kilowatt-Hour Tax and a Power Supply Recovery.

Cleveland  PublicPower		Billing For Residential Electrical Service																																	
<p>Questions? Visit us at www.cpp.org Customer Service (8:00 a.m. to 5:30 p.m. M-F) 216-664-4600 Trouble (24 hours a day) 216-664-3156 Streetlights Out 216-621-5483 Pay by Phone 216-420-8000</p>		<p>JOHN DOE 2 123 MAIN STREET</p> <p>Billing Date Nov 16, 2025</p> <p>Account Number 000000000000</p> <p>Please Pay By Dec 04, 2025</p>																																	
<p>Billing Period Oct 11, 2025 - Nov 13, 2025</p> <table border="1"> <thead> <tr> <th>Meter #</th> <th>Previous Read</th> <th>Current Read</th> <th>Usage</th> <th>Days</th> <th>Type</th> </tr> </thead> <tbody> <tr> <td>Z00000</td> <td>13495</td> <td>13995</td> <td>500</td> <td>33</td> <td>Actual</td> </tr> </tbody> </table> <p>Current Usage: 500 kilowatt-hours Average Monthly Usage: 443 kilowatt-hours Total Annual Usage: 5258 kilowatt-hours</p>		Meter #	Previous Read	Current Read	Usage	Days	Type	Z00000	13495	13995	500	33	Actual	<p>Account Summary as of Nov 16, 2025</p> <table border="1"> <tbody> <tr> <td>Balance Forward</td> <td>46.91</td> </tr> <tr> <td>Total Payment Received</td> <td>46.91</td> </tr> <tr> <td>Past Due Amount</td> <td>0.00</td> </tr> <tr> <td>Electricity Charge Winter</td> <td>37.60</td> </tr> <tr> <td>KWH Tax 4</td> <td>2.33</td> </tr> <tr> <td>Power Supply Recovery (\$0.07938/KWH)</td> <td>39.69</td> </tr> <tr> <td>Current Charges</td> <td>79.62</td> </tr> <tr> <td>Adjustments</td> <td>0.00</td> </tr> <tr> <td>Total Account Balance</td> <td>79.62</td> </tr> <tr> <td>Amount Due</td> <td>79.62</td> </tr> </tbody> </table>		Balance Forward	46.91	Total Payment Received	46.91	Past Due Amount	0.00	Electricity Charge Winter	37.60	KWH Tax 4	2.33	Power Supply Recovery (\$0.07938/KWH)	39.69	Current Charges	79.62	Adjustments	0.00	Total Account Balance	79.62	Amount Due	79.62
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EXAMPLE OF 2025 500 KWH CUSTOMER BILL—SUMMER

	Rate	Billed
Electricity Charge	\$0.08880	\$44.40
kWh Tax	\$0.00465	\$2.33
Power Supply Recovery	\$0.07938	\$39.69
Total		\$86.42

EXAMPLE OF 2025 500 KWH CUSTOMER BILL—WINTER

	Rate	Billed
Electricity Charge	\$0.07520	\$37.60
kWh Tax	\$0.00465	\$2.33
Power Supply Recovery	\$0.07938	\$39.69
Total		\$79.62

Payment Options:



In Person:

Visit our Customer Care Center at the Carl B. Stokes Public Utilities Building
1201 Lakeside Avenue
Cleveland, Ohio 44114



By Phone:

Call our 24-hour Automated Phone Payment System at
216.420.8000



By Mail:

Mail a check or money order to
Cleveland Public Power
P.O. Box 94560
Cleveland, Ohio 44101-4560



Online:

Go to cpp.org to access your account or make a one-time secure online payment