

Billing Made Simple

We know you work hard for your money. Your monthly bill is designed to make it easier for you to understand where your dollars are going.

1 Contact Information

List includes helpful contact numbers. Also find answers to common questions on our website at cpp.org.

2 Account Details


Includes service address, date bill issued, date the bill is due and the account number.

3 Monthly Usage Comparison

Compares current consumption to previous months. Don't want to wait for your bill each month to see this? Sign up for an account at cpp.org.

4 Current Charge Details

Details a base rate that consists of a Kilowatt-Hour Tax and a Power Supply Recovery.



Cleveland Public Power
Count on it

Billing For Residential Electrical Service
Winter Schedule

JOHN DOE 2
123 MAIN STREET

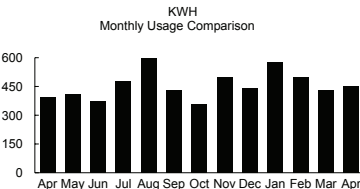
Questions? Visit us at www.cpp.org
 Customer Service (8:00 a.m. to 5:30 p.m. M-F) 216-864-4600
 Trouble (24 hours a day) 216-864-3156
 Streetlights Out 216-821-5483
 Pay by Phone 216-420-8000

Billing Period Mar 11, 2026 - Apr 13, 2026

Meter #	Previous Read	Current Read	Usage	Days	Type
Z00000	4479	4979	500	33	Actual

Current Usage: 500 KWH
 Average Monthly Usage: 443 KWH
 Total Annual Usage: 5258 KWH

KWH
Monthly Usage Comparison



Account Summary as of Apr 14, 2026

Balance Forward	\$46.91
Total Payments Received	-\$46.91
Past Due Amount	\$0.00
Current Charges (500 kWh)	
Total KWH Charge	\$41.05
ORC 5727.81 kWh Tax	\$2.33
Power Supply Recovery Charge	\$51.70
Total Current Charges	\$95.08
Adjustments	\$0.00
Total Account Balance	\$95.08
Amount Due	\$95.08

EXAMPLE OF 2026 500 KWH CUSTOMER BILL--SUMMER

	Rate	Billed
Electricity Charge	\$0.0970	\$48.50
kWh Tax	\$0.00465	\$2.33
Power Supply Recovery	\$0.10339	\$51.70
Total		\$102.53

EXAMPLE OF 2026 500 KWH CUSTOMER BILL--WINTER

	Rate	Billed
Electricity Charge	\$0.0821	\$41.05
kWh Tax	\$0.00465	\$2.33
Power Supply Recovery	\$0.10339	\$51.70
Total		\$95.08

Payment Options:



In Person:

Visit our Customer Care Center at the Carl B. Stokes Public Utilities Building
1201 Lakeside Avenue
Cleveland, Ohio 44114



By Phone:

Call our 24-hour Automated Phone Payment System at 216.420.8000



By Mail:

Mail a check or money order to Cleveland Public Power
P.O. Box 94560
Cleveland, Ohio 44101-4560



Online:

Go to cpp.org to access your account or make a one-time secure online payment